



# Accolades

*Our clients have this to say, and then some,  
about the difference we make to their organizations*



“Thank you for facilitating our workshop on ‘Accelerating the Software Cycle’. The feedback from the team has been unanimous. We loved it! With your help, expertise (and cajoling fun), we have found significant ways to shorten the design cycle and we now have a more streamlined and controllable process.”

*Dr. Mark Suthers, Director of Wireless Access Technology Development - Nortel Networks*

“Effective, competent, but above all ENTERTAINING. Our team loved your presentation.”

*Dr. Frank Topper - Stanford University*

“To top his remarkable ability to help design a productive path for an otherwise grueling and demanding intellectual challenge workout, he is entertaining, clever, intelligent, engaging and capable of stimulating and re-kindling enthusiasm for the subject matter.”

*Shy Alter, President - Inform Interactive*

“Thank you for participating in the 2001 Forum. Your presentation made a significant contribution to the success of the Forum, and the time and energy you have given is most appreciated.”

*John Bokstein, Chair, Forum Planning Committee - Provincial Health Authorities of Alberta*

“His knowledge is staggering and he shares it freely.”

*Fred Knipp, President - Warwick Telephone*

“I just wanted you to know that you scored a ten on the feedback for your session.”

*Augusto Reyes, Core Operations - Supply Management Information Services*

“This meeting was very successful and the way it was conducted contributes a lot to its success. I participated in such ‘Brain Storming’ sessions, but this one was prepared and executed in a perfect way.”

*Shai Urson, Operations and Logistics Manager, Optical Networks - Telrad Networks Ltd.*

“Thank you very much for allowing our members to experience your Analogue Brain/Digital World presentation. It was a huge success based on the evaluations and ‘laugh-oh-meter’ results. Your insights about how even small forces can move mountains were not only practical and applicable to our world today, they were great fun too!”

*Andrew Katz, President - Ontario Society of Training and Development*

“So much to do; so little time - Cliff kept us focussed despite our whines.”

*John Prevost, Vice-President, Marketing - Avon*

“Thank you for facilitating the National Consensus Conference on Population Health Indicators. I was impressed by your knowledge of the relevant information and I was very pleased with the process and outcome. I gladly will recommend your services to my friends and colleagues in the health care field.”

*Dr. John S. Millar, Vice-President, Research and Analysis - Canadian Institute for Health Information*

“Your flexibility, sense of humour, superb facilitation skills and constant focus on the ‘Final Outcome’ made our session a success. The crowd was unanimous in applauding your ability to make them think ‘out-of-the-box’.”

*Carmen Sabatini, Director, Global Business Cost Management - Nortel Networks*



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“I’m very grateful that you have continued to work with us and share your wisdom and expertise. I thought that the last two days were great!”

*Deanna Sullivan, Partner - Arthur Andersen*

“You are a true breath of fresh air. I want to mention how valuable both your teachings and your casual delivery of lessons were in the sessions I sat in.”

*Kim R. Rood, Manager - BarrettXplore*

“Your presentation helped our members understand the virtues of building shared models rather than individual ones in their quest for stability and success. Learning that there are ways to effectively deal with different types of behaviour will assist our members in their day-to-day business, and your story-based format was especially both thought-provoking and enlightening.”

*Carol Ann Burrell, Executive Director - Canadian Association of Exposition Managers*

“I thoroughly enjoyed the session yesterday. Thanks for your leadership and enthusiasm.”

*Bill Garriock, President - MDS SCIEX*

“Somehow or other, Cliff took us from confusion to clarity.”

*Bruce Tsuji, Director, New Business Development - Mitel*

“He speaks knowledgeably about today’s high-tech world. He has lived it in the trenches. It was great to have him speak to us. Cliff is DE man.”

*Gilles Lalancette, Senior Nortel Manager, Contract Manufacturing - CMAC*

“Given the complexity of the issues at hand and the tight time frame, we could have never conceivably accomplished the task at hand without your facilitation. Your experienced and insightful guidance made our accomplishments possible which, I am sure, will have long-lasting benefits to the DSEF and all its stakeholders.”

*Catherine Conides, Chairperson - Direct Selling Education Foundation*

“Cliff, you have always been a lead user of key ideas.”

*Perry Kinkaide, Partner - KPMG*

“The program received a strong rating with the attendees indicating that the conference objectives were attained. This rating was achieved by the quality of your presentation and leadership in support of the IIS’s pursuit of excellence.”


*Eugene J. O’Neill, Manager of Conferences - The Institute of Internal Auditors*

“Thank you for your excellent work in facilitating the National Consensus Conference on Tuberculosis. You met the challenge and skilfully worked with the group to reach consensus on the major components of a national strategy to eliminate this disease in Canada. With your contribution, one significant milestone has been successfully reached.”

*Dr. Howard Njoo, Director, Tuberculosis Control - Health Canada*

“Just a quick note to express my admiration for your abilities and techniques. I enjoyed the opportunity to work with you and hope that we will be able to regroup and celebrate our successes.”

*Brian Coats, Mechanical Engineer - Hendry Telephone Products*

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